

Autopista Urbana Norte



EMERGENCY RESPONSE GUIDE

HOTLINE: ☎ *280 | AVAILABLE 24 / 7

IN CASE OF AN EMERGENCY

- 1 STAY CALM & PULL OVER**
Move your vehicle to the right shoulder or emergency lane as safely as possible.
- 2 TURN ON HAZARD LIGHTS**
Activate your hazard lights immediately to alert other drivers.
- 3 CALL FOR ASSISTANCE**
Contact our emergency hotline *280
- 4 WAIT IN A SAFE AREA**
Stay inside your vehicle with seatbelt on until help arrives.

SERVICES INCLUDED WITH TOLL PAYMENT

- ✓ Fuel Delivery
- ✓ Tire Change
- ✓ Minor Repairs
- ✓ Battery Jump Start
- ✓ Vehicle Towing

CONSIDERATIONS

- ✗ Do not exit the vehicle
- ✗ Do not attempt repairs
- ✗ Do not push the vehicle on the road

INFORMATION NEEDED WHEN CALLING

- Your location.
- Kilometer marker and vehicle information: brand, model, color, and license plate number.
- Issue description: flat tire, overheating, no fuel, accident, etc.

Customer service contact information

☎ **+ 52 55 59981830**

✉ atencionusuarios.vb@viaductobicentenario.com.mx

🌐 <https://www.viaductobicentenario.com.mx/>

📘 @viaductoutobicentenario

📷 @VBicentenarioMX

